

2012
2013

A Report to Our Community



Trusted care. Close to home.

900 Ridge Street
Stoughton, WI 53589

608.873.6611

www.stoughtonhospital.com

Affiliated with SSM Health Care of Wisconsin



Trusted care. Close to home.



President's Message

At Stoughton Hospital, we take pride in providing "Trusted Care. Close to Home." Stoughton Hospital is your community hospital. Whether you live in Evansville, Oregon, Stoughton or other nearby communities, we are here for you.

Entrusted with this responsibility, we strive to provide the greatest number of local care options. We work with physicians, patients and clients from various medical clinics and health plans from our service area in order to promote community-based healthcare. Our number one responsibility is to deliver the best healthcare to every patient who comes through our doors.

As your community hospital, we continuously focus on high-quality care. We meet and exceed measures monitored by regulatory agencies and continue to receive many prestigious awards from reputable organizations and agencies. In our Emergency Department, our physicians are board-certified, emergency medicine physicians.

We have hard-wired exceptional customer service into our hospital through our internal Excellence Together Program. We continue to bring the latest healthcare technology to serve you.

As we head into this era of healthcare reform, I know we will rise to the challenge and continue to optimize the patient experience, seek out LEAN initiatives to offer cost-effective services and programs, and work to improve the health and wellness of our communities. We are privileged and honored to be of continuing service to our communities now and in the long-term future.

If you have comments or suggestions to help us better serve you, please feel free to call me directly.

In Good Health,
Terry Brenny
 President/CEO
 608.873.2251

Mission

The mission of Stoughton Hospital is to provide safe, quality healthcare with exceptional, personalized service.

2013 Stoughton Hospital Recognitions



Stage 7 Designation of the Healthcare Information and Management Systems Society (HIMSS) for electronic medical records adoption model (only 1.9% of hospitals reach this designation).



Gold Fit-Friendly Company for a healthy workplace for employees by American Heart Association.



Top 20 Critical Access Hospital in the Nation for patient satisfaction from the National Rural Health Association.



Top Performer on Key Quality Measures for 2013 by The Joint Commission.



2013 Guardian of Excellence Award from Press Ganey for reaching the 95th percentile for patient satisfaction in the Emergency Department for each reporting period for the year.



Local Commitment

Stoughton Hospital prides itself on ensuring you a skilled diagnosis and treatment, while paying close attention to your comfort, convenience and security. While getting you better is our top priority, we're also focused on keeping you well. Through the collaboration of Healthy Dane, a partnership between Meriter Hospital, UW Hospital, St. Mary's Hospital, Public Health Madison and Dane County, and Stoughton Hospital, we have completed a community health needs assessment and developed a strategic plan to address four health issues that were identified as top priority areas of focus:

- Type 2 Diabetes
- Asthma/COPD
- Drugs/Poisoning
- Poor Birth Outcomes

Stoughton Hospital will continue to work with Healthy Dane and expand the partnerships with local coalitions such as Stoughton Wellness Coalition, Oregon Area Wellness Coalition, Stoughton, McFarland and Oregon CARES, BASE (Building a Stronger Evansville), Dane County School Districts, civic organizations and other coalitions and committees devoted to improving the health of their communities. We encourage you to visit stoughtonhospital.com to review the assessment and plan or go to healthydane.org for a snapshot of the health status of your community.

Utilization of Stoughton Hospital – We're Here For You

	# Admissions/Visits
Inpatient Admissions (Medical-Surgical, ICU, Swing Bed, Detoxification & Geriatric Psychiatry)	984
Emergency/Urgent Care Visits	19,459
Outpatient Visits (Including ER/UC visits)	51,518
Community Education/Event Participants	3,404

Our hospital, along with all Wisconsin hospitals, has a common mission to provide compassionate, high-quality care and to promote wellness and hope in our communities.

Stoughton Hospital Community Benefit		
Facility Specific Data	Dollar Amount	Number of People Served
Charity Care at Cost	\$189,644	165
Medicaid Shortfalls	\$323,629	5,589
Subsidized Health Services	\$928,678	2,270
Benefit Categories		
Community Health Improvement Services	\$47,385	3,793
Health Professionals Education	\$107,368	102
Cash or In-kind Donations	\$38,093	3,684
Community Building Activities	\$24,693	1,858
Community Benefit Operations	\$45,227	11
Total Community Benefit	\$1,704,717	17,472

Local Commitment

Meeting your healthcare needs locally is important to Stoughton Hospital.

“I really enjoy working with an organization that constantly is looking for ways to improve the patient experience. Stoughton Hospital’s emphasis on practicing evidence-based medicine has resulted in improved and more efficient care in the hospital for our patients while shortening their length of stay in the hospital.”

– Dr. Sarjoo Patel, CEO/President, Innovative Hospitalist Solutions & Consulting, S.C.



New Physicians



Daniel Staddler, MD
Dean Clinic – Stoughton
Family Medicine



Robert Terbrack, MD
Dean Clinic – Stoughton
Family Medicine



Renee Burke, PA-C
Independent,
Stoughton Hospital
Orthopedics



John Rogerson, MD
Independent,
Stoughton Hospital
Orthopedics



Joanna Hutchins, PA-C
Independent,
Stoughton Hospital
Orthopedics



Gary Griglione, MD
Meriter, Stoughton Hospital
Gastroenterology



Timothy Raichle, MD
Melius, Schurr & Cardwell –
Physicians for Women
Gynecology



Christine Trautman, MD
Melius, Schurr & Cardwell –
Physicians for Women
Gynecology



David Rainiero, MD
Dean Clinic – Stoughton
General Surgery



David Melnick, MD
UW, Stoughton Hospital
General Surgery

Stoughton Hospital Associated Providers

Cardiology

Dean Clinic – Stoughton
Daniel Danahy, MD

Emergency Medicine

Southern Wisconsin
Emergency Associates
Warren Tripp, MD, Director

Madison Emergency Physicians
Sam Josvai, MD, Director

Family Medicine

Dean Clinic – Stoughton
Dean Kresge, MD
Daniel Staddler, MD
Robert Terbrack, MD

Dean Clinic – Evansville
Renee Fohl, MD
Lezlie Painovich, DO
Glenn Kruser, PA-C

Meriter Clinic – Stoughton
Christopher Harkin, MD
Vernon Partello, MD

UW Health Clinic – Stoughton
George Gay, MD
Danalyn Rayner, MD

UW Health Clinic – Verona Atrium
Derek Hubbard, MD

Gastroenterology

Meriter, Stoughton Hospital
Gary Griglione, MD

General Surgery

Dean Clinic – Stoughton
David Rainiero, MD
UW, Stoughton Hospital
David Melnick, MD

Gynecology

Melius, Schurr & Cardwell –
Physicians for Women
Timothy Raichle, MD
Christine Trautman, MD

Hospitalists

Innovative Hospitalists
Solutions and Consulting
Sarjoo Patel, MD, Director

Internal Medicine

Dean Clinic – Stoughton
Guirish Agni, MD
Joyce Brehm, MD

UW Health Clinic – Stoughton
Ahsan Khalid, MD
Karen Griffin, PA-C

Neurology

Dean Clinic – Stoughton
Mark Lanser, MD

Oncology

Dean Clinic – Stoughton
Edward Prendergast, MD

Ophthalmology

Dean Clinic – Stoughton
Donald Beresky, MD
Christina Delany-Richardson, MD

Orthopedics

Dean Clinic – Stoughton
Richard Rilling, MD
Tara Shaw, PA-C

Independents

Renee Burke, PA-C
Joanna Hutchins, PA-C
John Rogerson, MD

Otolaryngology (ENT)

Dean Clinic – Stoughton
Steven Lyon, MD

Pathology

Associated Pathologists
Deborah Turski, MD, Director

Pediatrics

Dean Clinic – Stoughton
Thomas Murwin, MD

UW Health Clinic – Stoughton

Anne Means, MD
Karen Pletta, MD

Plastic & Reconstructive Surgery

Stoughton Hospital
Jacob Gerzenshtein, MD

Podiatry

Associated Podiatrists – Stoughton
Stephen Bogue, DPM

Dean Clinic – Stoughton
David Worth, DPM

Independent

Neal J. Katz, DPM

Psychiatry

Stoughton Hospital
Jeffrey Marcus, MD
Kenneth Robbins, MD
Martha Rolli, MD

Pulmonology

Stoughton Hospital
Sleep Disorders Center
Jacalyn Nelson, MD

Radiology

Madison Radiologists
Marta Bogdanowicz, MD,
Director

Sports Medicine

Dean Clinic – Stoughton
Deanne Eccles Rotar, MD

Urology

Dean Clinic – Stoughton
Adam Tierney, MD

Quality Matters

Patient satisfaction is a cornerstone of quality patient care at Stoughton Hospital. Recent survey results show Stoughton Hospital continues to lead the way in patient satisfaction. HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) is a national survey that asks patients about their experiences during a recent hospital stay. Patients are asked 10 important hospital quality questions. With the latest survey results, Stoughton Hospital exceeded state and national averages in all areas. Closer to home, Stoughton’s scores top those of all other Dane County Hospitals.

To see any hospital HCAHPS results, go to the Hospital Compare website at hospitalcompare.hhs.gov.

Hospital Compare – Survey of Patients’ Hospital Experience

U.S. Department of Health & Human Services website (www.hospitalcompare.hhs.gov)
Hospital Consumer Assessment of Healthcare Providers & Systems (HCAHPS)
Comparison Scores – October 1, 2011, to September 30, 2012

Percentage of patients who reported ‘Always’ related to each question			
Questions	Stoughton Hospital	State Avg.	U.S. Avg.
Nurses “Always” communicated well.	87%	82%	78%
Doctors “Always” communicated well.	85%	83%	81%
“Always” received help as soon as they wanted.	83%	72%	67%
Pain was “Always” well controlled.	73%	72%	71%
Staff “Always” explained about medicines before giving it to them.	72%	68%	63%
Room/bathroom were “Always” clean.	81%	79%	73%
The area around their room was “Always” quiet at night.	65%	63%	60%
YES, they were given information about what to do during their recovery at home.	89%	88%	84%
Gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).	84%	74%	70%
YES, they would definitely recommend the hospital.	81%	74%	71%



A Legacy of Giving

Thank you to the Stoughton Hospital Association Board of Directors, the Hospital Foundation Board and the Partners of Stoughton Hospital (POSH) for your dedicated service, loyalty and commitment to the people of our community.

Stoughton Hospital Association Board of Directors



Back left to right: Warren Tripp, MD, Medical Staff Rep; Dr. Ronald Beresky, Chief of Staff; Chuck Housner, Director; Mark Rostowfske, Secretary-Treasurer; Sandy Anderson, Director; Dan McGlynn, Director; Terry Brenny, President/CEO of Stoughton Hospital; and Sue Berg, Director. **Front sitting left to right:** Ken Wahlin, Chair; Merry Fran Tryon, Director; and Todd Burchill, Director. **Missing from photo:** Dan Hanson, Director; Charlie Johnson, Director; Troy Wieser, Vice Chair; and Janis Ringhand, Ex-Officio.

Stoughton Hospital Foundation Board



Back left to right: Brad Schroeder, Treasurer; Bill Mansfield, President; Ann Staton, Director; Peter Sveum, Vice President; Stefanie Gerberding, Foundation Director; Doug Stolen, Director; and Harlin Miller, Director. **Front sitting left to right:** Becky Greiber, Director and David Nelson, MD, Director. **Missing from photo:** Meg Veek, Secretary; Steve Swanson, Director; Dan McGlynn, Governing Board Liaison; Elnora Johnson, Partners Board Liaison; and Jerry Gryttenholm, Ex-Officio.

Through various fundraising efforts, the Foundation raised \$326,630. The Foundation supports the hospital through the advancement of technology at the hospital, scholarships to area high school students seeking careers in healthcare and assistance to those in need with the medication voucher program.



Partners of Stoughton Hospital (POSH)

- Carol Deneen**
Executive Board – President
- Sandy Maerz**
Executive Board – Vice President
- Joan Jensen**
Executive Board – Secretary
- Carol Erstad**
Executive Board – Treasurer
- Sue Weum**
Assistant Treasurer
- Marno Stellmacher**
Assistant Secretary
- Becky Greiber**
Partners Administrative Supervisor
- Marlene Bierman**
Trustee
- Lil Smithback**
Trustee
- Marno Stellmacher**
Trustee
- Committee Chairs**
- Gail Wollenzien**
Gift Shop
- Sandy Maerz**
Love Light
- Carol Deneen**
Fundraising
- Sharon Silbaugh**
Sunshine
- Marlene Bierman**
Nominations
- Jackie Kittelson**
Membership

Partners of Stoughton Hospital Donated over \$30,000 to Hospital

For almost 80 years the Partners of Stoughton Hospital (POSH) have been serving Stoughton Hospital and the community as “ambassadors of good will and as volunteers to provide willing assistance whenever needed.” Through their Love Light Campaign, bake sales, Dancing with the Stoughton Stars and more recently, a painted chair auction, they have contributed over \$30,000 this year. These funds were used for a digital monitor for gastrointestinal endoscopy surgery, safety camps, high school scholarships and community wellness and education initiatives. To learn more about upcoming POSH events or to get involved, go to stoughtonhospital.com.



Officers of Partners of Stoughton Hospital