

Measure Description from January 1, 2015 to December 31, 2015	STOUGHTON HOSPITAL	WISCONSIN AVERAGE	NATIONAL AVERAGE
Patient survey summary star rating. More stars are better.	5 out of 5 stars		
Patients who reported that their nurses "Always" communicated well	89%	83%	80%
Patients who reported that their doctors "Always" communicated well	88%	84%	82%
Patients who reported that they "Always" received help as soon as they wanted	85%	73%	68%
Patients who reported that their pain was "Always" well controlled[†]	76%	72%	71%
Patients who reported that staff "Always" explained about medicines before giving it to them	81%	68%	65%
Patients who reported that their room and bathroom were "Always" clean	92%	79%	74%
Patients who reported that the area around their room was "Always" quiet at night	70%	65%	62%
Patients who reported that YES, they were given information about what to do during their recovery at home	93%	90%	87%
Patients who "Strongly Agree" they understood their care when they left the hospital	69%	56%	52%

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Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	89%	77%	72%
Patients who reported YES, they would definitely recommend the hospital	90%	76%	72%